IOT

Indiana Office of Technology

Powering a State that Works

Protect Yourself From the Aliens Hiding in Plain Sight

Test Your Skills of Finding the Aliens

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Overview

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If that doesn't scare you, the constituents also don't feel comfortable with the current website. They are afraid to download the Commissioner and Council Meeting Minutes. They don't know if they will be the next to be infected!

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And who do they contact to ensure this is fixed?? The only emails listed on the website don't seem legit... "Lesley Knope?" lesleynope@cityofpawnee.org

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3. At the end of the day, the Elected Officials and Leadership want to ensure their citizens can:
   1. Access the correct government websites,
   2. Make payments securely,
   3. Contact the appropriate officials' email addresses, and
   4. Train employees NOT TO CLICK on the phishing link.....AGAIN!

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4. First, you need to know what to look for to determine what's real and where the ALIENS took over.

Let's Get Started

Let's see if you are up to finding

THE ALIENS HIDING IN PLAIN SIGHT!!

For additional Information regarding the services we are discussing, go to:
https://www.in.gov/iot/local-government-services/

Local Government Domain

A domain name is part of a URL (Uniform Resource Locator) is the address of a World Wide Web page. Security Certificate Included.

Examples:
- AllenCounty.IN.gov
- TownofSandborn.IN.gov
- CityofElkhart.IN.gov

Why an IN.gov domain?
- Free SSL certificate
- Security and brand recognition of the IN.gov Program
- Federal Grant money - easier to apply for with an IN.gov domain
- Can be used with MX records for IN.gov email address

Web Development and Hosting

- Multiple templates allowing for customization
- Full control of content with easy to us, no code Content Management System
- Access to 3rd Party tools, such as Google Analytics, Siteimprove, and more
- Responsive Design, 508 Compliance, and Security
- Full hosting by IN.gov – technical support, no downtime, MHA and DR included

Web Development and Hosting Packages

BASIC	PROFESSIONAL	ENTERPRISE
$50/month	**$100/month**	**$250/month**
1 Support Request/month	4 Support Requests/month	20 Support Requests/month
Online Training	Online & Group Training	Custom Training
10 Migrated Pages	100 Migrated Pages	500 Migrated Pages
2 Users	10 Users	20 Users
Payment Processing	Payment Processing	Payment Processing
	2 Web Forms	10 Web Forms
	IN.gov Calendar Access	IN.gov Calendar Access
		Form Builder Access

IN.gov Email & Collaboration Suite powered by Google

- Google Workspace for Local Government Agencies
- Google offers three Workspace license options for local agencies.
- Includes IN.gov email address and storage
- Starting at $5.50 per user per month

Enterprise Basic	Enterprise Standard	Enterprise Plus
$5.50/Month	$12.50/Month	$15.50/Month
1 TB/user Drive Storage	Unlimited Drive Storage	Unlimited Drive Storage
Standard Support	Enhanced Support	Enhanced Support

Security Training

IOT & DOE has partnered with KnowBe4 to offer **FREE** cybersecurity training to local governments.

KnowBe4 includes:
- The world's largest library of security awareness training content
  - Interactive modules, videos, games, posters and newsletters

- Fully automated simulated phishing attacks
  - Thousands of templates with unlimited usage
  - Reporting of stats and graphs for both security awareness training and phishing

- Easy to use console
  - Add and remove users with active directory integration

- Contact **Tad Stahl** to learn more about the features included.

Access Indiana

- Single Sign-on and Password for Indiana Services
- Self-Service Password Reset
- Secondary Recovery Email
- Multi-Factor Authentication
- Greater Access Control Security

Payment Processing

- Two payment processing vendors
- Security of electronic payments to your agency
- More than $2 Billion processed yearly
- Offered at no cost to agencies by using the convenience model

Hardware & Peripherals

About SHI:

Starting in 2021, SHI was directly awarded 2 QPAs (Quantity Purchasing Agreements) by the state of Indiana and added to the Cisco networking QPA. SHI will work with various partners, such as Dell, Lexmark, HP, and many others to provide the best possible solutions to Indiana. This offering is available to Local Government Agencies in Indiana, as well.

What SHI provides:

Laptops	Desktops	Monitors
Conf. Room Equip.	Printers	Tablets
Cameras	Cables	Memory & Drivers

Priorities of the Grant Program

Initial requirements:

Task	Deadline
Establish a Cybersecurity Planning Committee	Done
Develop statewide Cybersecurity Plan	Done
Conduct assessments and evaluations on individual projects	Ongoing
Adopt key cybersecurity best practices	Ongoing

IOT Efforts to Promote the SLCGP & Services

- **Virtual Town Halls**
  - Threat Intel (5-10 minutes)
  - One topic of interest (30 minutes)
  - Services Update (5-10 minutes)
  - Hosted every 2nd Tuesday of the Month
  - Registration is required to attend

- **County & City Council Meetings**

- **Conferences**

Thank you for your time!

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