



Local Government Services

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The IN.gov Program, a partnership between the State of Indiana and NIC Indiana, is responsible for the design, development, and maintenance of more than 330 State websites and 125 online services. Providing services for Indiana government partners for more than 25 years, the IN.gov Program continues to bring digital innovations to the state, receiving more than 100 awards in the past 4 years.



www.in.gov/iot

For additional Information regarding the services we are discussing, go to:

<https://www.in.gov/iot/local-government-services/>

Security Training

IOT has partnered with KnowBe4 to offer **FREE** cybersecurity training to local governments.

KnowBe4 includes:

- The world's largest library of security awareness training content
 - Interactive modules, videos, games, posters and newsletters
- Fully automated simulated phishing attacks
 - Thousands of templates with unlimited usage
 - Reporting of stats and graphs for both security awareness training and phishing
- Easy to use console
 - Add and remove users with active directory integration
- Contact **Tad Stahl and Taylor Hollenbeck** to learn more about the features included.

Hardware & Peripherals

About SHI:

Starting in 2021, SHI was directly awarded 2 QPAs (Quantity Purchasing Agreements) by the state of Indiana and added to the Cisco networking QPA. SHI will work with various partners, such as Dell, Lexmark, HP, and many others to provide the best possible solutions to Indiana. This offering is available to Local Government Agencies in Indiana, as well.

What SHI provides:

Laptops	Desktops	Monitors
Conf. Room Equip.	Printers	Tablets
Cameras	Cables	Memory & Drivers

Access Indiana

- Single Sign-on and Password for Indiana Services
- Self-Service Password Reset
- Secondary Recovery Email
- Multi-Factor Authentication
- Greater Access Control Security



Payment Processing

- Two payment processing vendors
- Security of electronic payments to your agency
- More than \$1 Billion processed yearly
- Offered at no cost to agencies by using the convenience model



Local Government Domain

A domain name is part of a URL (Uniform Resource Locator) is the address of a World Wide Web page. Security Certificate Included.

Examples:

- AllenCounty.IN.gov
- TownofSandborn.IN.gov
- CityofElkhart.IN.gov

Why an IN.gov domain?

- Free SSL certificate
- Security and brand recognition of the IN.gov Program
- Federal Grant money - easier to apply for with an IN.gov domain
- Can be used with MX records for IN.gov email address

Web Development and Hosting

Multiple templates allowing for customization

Full control of content with easy to use, no code Content Management System

Access to 3rd Party tools, such as Google Analytics, Siteimprove, and more

Responsive Design, 508 Compliance, and Security

Full hosting by IN.gov – technical support, no downtime, MHA and DR included

IN.gov Email & Collaboration Suite powered by Google

- Google Workspace for Local Government Agencies
- Google offers two Workspace license options for local agencies.
- Includes IN.gov email address and storage
- Starting at \$5.50 per user per month

Enterprise Basic	Enterprise Standard	Enterprise Plus
\$5.50/Month	\$12.50/Month	\$15.50/Month
1 TB/user Drive Storage	Unlimited Drive Storage	Unlimited Drive Storage
Standard Support	Enhanced Support	Enhanced Support

Important Dates

Conferences

- **September 26th-27th** – AIC Annual Conference (French Lick)
- **October 17th** – GMIS Conference (Muncie)
- **October 19th** – Indiana Digital Government Summit (Indianapolis)
- **October 23-25th** – EMAI Conference (Indianapolis)
- **November 9th** – HECC Conference (Indianapolis)
- **November 28th-30th** – IACC Conference (Indianapolis)
- **December 5th** – Indiana Public Sector Cybersecurity Summit (Noblesville)

Town Halls (every 2nd Tuesday of the month)

October 10th
November 14th
December 12th

Contact Information

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